

# **Township of Brock**

# **2021 Annual Status Report**

An update on the 2021 progress towards meeting the goals of the Township's 2017-2021 Multi-Year Accessibility Plan.

February 2022

This document is available in alternative formats upon request. Please contact the Clerk's Department at 705-432-2355.

## 2017-2021 Multi-Year Accessibility Plan

The Multi-Year Accessibility Plan for 2017-2021 was reviewed by the Brock Accessibility Advisory Committee as well as Township staff.

### **Brock Accessibility Advisory Committee**

In 2021, the Brock Accessibility Advisory Committee was comprised of six members: five residents and one member of Council. The Committee, as per the Multi-Year Accessibility Plan, is responsible for a number of activities during its term. The following activities were completed by the Committee in 2021:

- Assisted with the review of the 2017-2021 Multi-Year Accessibility Plan.
- Assisted with the development of the annual status report.
- Reviewed the services changes and social equity priorities for Durham Region Transit.
- Shared information on accessible website and community events with the Tourism Advisory and Economic Development Advisory Committees.
- Recommended the 9<sup>th</sup> Annual Township of Brock Accessibility Award be awarded to the Nourish and Develop Foundation Thrift Hub for their automatic doors, ramps, spacious aisles and friendly offers of assistance to shoppers and to Ms. Jolene Munro for her longstanding dedication and engagement with the Brock Accessibility Advisory Committee, and for her numerous actions and presence as a role model that promote and support accessibility throughout our community.
- Nominated The Nourish and Develop Foundation, Mobile Food Market for the 2021 Durham Region Accessibility Award for their efforts in providing healthy food in an accessible manner to residents throughout the Township, specifically to those residents who are located in food deserts, and those who have difficulty travelling and leaving their homes, especially during a pandemic.
- Virtually attended the 2021Tri-AAC Meeting with the Accessibility Advisory Committees from Scugog and Uxbridge.
- Virtually attend the Durham Region Joint-AAC Accessibility Forum.
- Provided budget recommendations for Council consideration regarding accessible beach access aids.

## A.O.D.A. Progress

The Township of Brock remains in compliance with the A.O.D.A. requirements. Staff training was provided to all new staff and volunteers on the A.O.D.A. requirements.

### Accessibility Achievements 2021

In 2021 the Township of Brock continued to improve accessibility in the community through implementation of the 2017-2021 Multi-Year Accessibility Plan. The following achievements occurred in 2021:

#### Customer Service

- Additional services and forms were added to the Township website to provide further opportunities for online payments and form submissions by the public.
- Council and Committee meetings continued to be held electronically during the pandemic.
- A new meeting management software (eSCRIBE) was implemented which links the Council meeting schedule, agenda, attachments, minutes, video stream, deputation requests and public comments in one convenient location.
- Through modernization funding Council Chambers was upgraded with a new sound system, and IT equipment to allow for continued virtual meetings and hybrid in-person/virtual meetings.
- Summer Camp Registration made available online.
- Appointments made available for the public at the Municipal Administration Building and Dench Animal Shelter to continue to access services throughout the COVID-19 Pandemic.
- Animal adoption forms were made electronic to allow residents to receive and submit the forms virtually.

#### Other Infrastructure

- Several sidewalks were improved.
- Accessible portable washroom facilities were placed in the parks for the summer months.
- New automatic and touchless door openers installed at the Beaverton Thorah Medical Centre.
- Manilla parking lot, Beaverton ball diamond parking lots paved.
- New Thorah Works Yard building with accessible entrances and washrooms.

#### Other

- The Township worked with Port Perry Medical Associates, the Red Cross and the Durham Region Health Department to offer flu vaccine clinics locally for residents as well as to establish COVID-19 vaccination clinics.
- Plexiglass was installed at the counters of each department in the Municipal Administration Building to allow for safe interactions between the public and staff.
- Advisory Committees held electronic meetings to allow members to participate safely from their homes.