



Township of Brock

2019 Annual Status Report

An update on the 2019 progress towards meeting the goals of the Township's 2017-2021 Multi-Year Accessibility Plan.

January 2020

This document is available in alternative formats upon request.
Please contact the Clerk's Department at 705-432-2355.

2017-2021 Multi-Year Accessibility Plan

The Multi-Year Accessibility Plan for 2017-2021 was reviewed by the Brock Accessibility Advisory Committee as well as Township staff.

Brock Accessibility Advisory Committee

In 2019, the Brock Accessibility Advisory Committee was comprised of six members: five residents and one member of Council. The Committee, as per the Multi-Year Accessibility Plan, is responsible for a number of activities during their term. The following activities were completed by the Committee in 2019:

- Assisted with the development of the 2017-2021 Multi-Year Accessibility Plan.
- Assisted with the development of the annual status report.
- Presented the 7th Annual Township of Brock Accessibility Award to the Sunderland Pharmacy for the installation of a ramp along the east side of the building, an accessible entrance, wider aisles and increased room in the pharmacy area.
- Attended Durham Region's Accessibility Joint Forum and nominated the Beaverton Town Hall Players for a Durham Region Accessibility Award.
- Continued to have a presence at Community Events (i.e. Sunderland Maple Syrup Festival, Fall Fairs, Brock's Big Bite).
- Provided feedback on the Sunderland Lions Club Arena proposal.
- Provided feedback on accessible parking spaces in Beaverton.
- Organized and participated in the 2019 Council Accessibility Challenge in downtown Beaverton and at the Beaverton Harbour.
- Hosted a Community Accessibility Event in Council Chambers. This event provided information on website accessibility. The guest speaker, Sandi Gauder, provided tips and tricks on how to make a website accessible and visually appealing.
- Ordered a new display board and created new content for the board.

A.O.D.A. Progress

The Township of Brock remains in compliance with the A.O.D.A. requirements. Staff training was provided to all new staff and volunteers on the A.O.D.A. requirements. The Township of Brock successfully submitted its accessibility report to the Province for 2019.

Accessibility Achievements 2019

In 2019 the Township of Brock continued to improve accessibility in the community through implementing the 2017-2021 Multi-Year Accessibility Plan. The following achievements occurred in 2019:

Customer Service

- A reception desk at the front of the Municipal Administration Building was added to provide greater customer service to residents.
- Council and Committee meetings are now live streamed and there is closed captioning.
- Council meetings are now in the evening and Committee meetings during the day to allow residents different opportunities to attend.

Other Infrastructure

- Additional wayfinding signage were installed.
- A number of sidewalks were improved.
- Two pride crosswalks and one pride stairway were installed to show the Township's inclusivity.
- Handicapped (accessible) portable washroom facilities were placed in the parks for the summer months.
- A new handicap parking spot was installed in downtown Beaverton.

Recreation Programs

- Worked with Resources for Exceptional Children and Youth Durham to provide support to individuals whom required one-on-one support while attending day camp.
- Offered online recreation and day camp program registration.
- Continued to offer senior programming.

Sunderland Town Hall

- New seating and a guardrail in the balcony were installed.
- Hall board is reviewing options for an accessible door at the facility.

Manilla Community Hall

- Accessible washroom and accessible kitchen projects were started and will be completed in 2020.