

COVID-19 Response Framework: Keeping Ontario Safe and Open



Control - Red Zone (Stringent Measures)

General Rules



- Requirement for all businesses, places, facilities or establishments to prepare and make available a [safety plan](#).
- Requirement for mask/face coverings in indoor public spaces, subject to limited exemptions.
- Requirement for mask/face coverings at indoor workplaces, subject to limited exemptions.
- Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health (active screening is required for employees and essential visitors).
- Where individuals without mask/face coverings are within 2 m of workers, workers must use personal protective equipment such as eye protection and medical/procedure masks.
- Advice to restrict non-essential travel between different public health measure zones.
- Trips outside of the home should only be for essential reasons (work, school, groceries/pharmacy, health care, assisting vulnerable individuals, or exercise and physical activity).
- Families should refrain from visiting any other household or have visitors in their home.
- Everyone should refrain from social gatherings.
- Work remotely, where possible.

Organized Public Events, Social Gatherings, and Religious Services, Rites and Ceremonies



- Gathering limits for all organized public events and social gatherings: 5 people indoors and 25 people outdoors, including private dwellings.
- Gathering limit for religious services, wedding ceremonies and funeral services: 30% capacity indoors and 100 people outdoors.



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Durham Health Connection Line | 905-668-2020 or 1-800-841-2729



If you require this information in an accessible format, contact 1-800-841-2729.

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Measures for Restaurants, Bars and Food or Drink Establishments



- 10 person indoor seated capacity limit.
- Outdoor dining, take out, drive through and delivery permitted including the sale of alcohol.
- Dancing, singing and the live performances of brass or wind instruments are prohibited.
- Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health.
- Establishments must be closed to the public between 10 p.m. to 5 a.m., with exceptions.
- Liquor sold or served only between 9 a.m. and 9 p.m., no consumption of liquor permitted between 10 p.m. and 9 a.m.
- Limit of 4 people may be seated together.
- Required to be seated; 2 metres minimum between tables.
- No buffet style service.
- Night clubs and strip clubs only permitted to operate as restaurant or bar.
- Mask/face coverings required, subject to exemptions.
- Eye protection for workers where patrons without face covering are within 2 metres.
- Line-ups/patrons congregating outside venues managed by the facility; 2 metres physical distancing and mask/face coverings are required.
- Require name and contact information for all patrons in full-service, indoor or outdoor dining areas and records maintained for at least one month.
- Limit volume of music (e.g. to be no louder than volume of a normal conversation).
- Patios permitted, with restrictions.
- Safety Plan available on request and posted in a conspicuous location – template available at <https://www.ontario.ca/page/develop-your-covid-19-workplace-safety-plan>.



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Measures for Sports and Recreational Fitness



General Requirements:

- Capacity limits, where physical distancing can be maintained:
 - Total number of members of the public permitted to be in **all** indoor classes, organized programs and organized activities at the facility at any one time cannot exceed **10 persons**.
 - Total number of members of the public permitted to be in **all** outdoor classes, organized programs and organized activities at the facility at any one time cannot exceed **25 persons**.
- Maintain 2 m physical distancing at all times.
- Increase spacing between patrons to 3 metres in areas where there are weights or exercise equipment and in exercise and fitness classes.
- No spectators allowed (exemption for parent/guardian supervision of children under 18).
- Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health.
- Limit duration of stay to 90 minutes, except if engaging in sport.
- Mask/face coverings may be removed when exercising.
- Limit volume of music to conversation level and prevent shouting by both instructor and members of the public. Instructors require the use of a microphone to avoid loud talking.
- Locker rooms, change rooms, showers and clubhouses must be closed unless associated with a pool, splash pad, spray pad or wading pool.
- Require name and contact information for all patrons entering the indoor area of the facility and records maintained for at least one month.
- Require appointments for entry, for members of the public or one reservation per team.
- Safety plan available on request and posted in a conspicuous location – template available at <https://www.ontario.ca/page/develop-your-covid-19-workplace-safety-plan>.



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Measures for Sports and Recreational Fitness (cont'd)



Capacity Limits for Recreational, Fitness and Exercise Classes and Weights and Exercise Machine Areas (Not in a Community Centre)

- Limit of 10 indoors (members of the public) or 25 outdoors (members of the public) for **all** classes, organized programs or organized activities at any one time ensuring physical distancing of 3 m.
- Limit of 10 members of the public indoors & 25 members of the public outdoors for **all** areas containing weights/exercise equipment ensuring physical distancing of 3 m.

Capacity Limits for Community Centres & Multi-purpose Facilities

- Sports and recreational fitness classes, organized programs or organized activities in community centres and multi-purpose facilities are limited to 10 members of the public (indoors) for each physically separated room from other rooms in the facility, ensuring physical distancing.

Team or Individual Sports

- The capacity for sports facilities is 10 members of the public participating in classes, organized programs or organized activities; this does not include employees, coaches, officials, trainers, or accompanying parents/guardians.
- Team sports must not be practiced or played except for training (no games/scrimmages).
- Team sports must be modified to avoid physical contact.
- Activities that are likely to result in individuals coming within 2 metres of each other must not be practised or played.
- Exemptions for high performance athletes and parasports (Team Canada- Olympic or Paralympic Games).

Outdoor Recreational Amenities

- Some outdoor recreational amenities can open (refer to Control - Red Zone Q & A for the list) ensuring the following:
 - All users maintain a physical distance of 2 metres from every other person. If 2 metres physical distancing can't be maintained with others outside your household, masks/ face coverings are required.
 - Any person forming a line must wear a mask or face covering, subject to exemptions.
 - Any person using a ski lift must wear a mask or face covering, subject to exemptions.
 - Team sports are not practiced or played.
 - Any locker room, change room, shower or clubhouse must be closed except to provide access to equipment storage, a washroom or for first aid.



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Measures for Meeting and Event Spaces



- Capacity limit for the venue, where physical distancing can be maintained is 10 persons if the meeting or event is indoors and 25 people outdoors.
- Mask/face coverings required, subject to exemptions
- Dancing, singing and the live performances of brass or wind instruments are prohibited.
- Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health.
- Liquor sold or served only between 9 a.m. and 9 p.m., no consumption of liquor permitted between 10 p.m. and 9 a.m.
- Establishments must be closed to the public between 10 p.m. to 5 a.m.
- Limit of 4 people may be seated together.
- Booking multiple rooms for the same event is not permitted. Indoor and outdoor spaces cannot be combined for one event.
- Require name and contact information for every member of the public who attends a meeting or event and records maintained for at least one month.
- Limit volume of music (e.g. to be no louder than volume of a normal conversation).
- Safety Plan available on request and posted in a conspicuous location – template available at <https://www.ontario.ca/page/develop-your-covid-19-workplace-safety-plan>.



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Measures for Retail & Shopping Malls



- **A Section 22 Class Order** has been issued to all retail establishments that detail further requirements.
- Capacity limits of:
 - 75% for supermarkets and other stores that primarily sell groceries, convenience stores, pharmacies.
 - 50% for all other retail, including discount and big box retailers, liquor stores, hardware stores and garden centres.
- Stores must post capacity limit publicly.
- Stores must have passive screening for patrons (for example, posting signs outside the store front about not entering if you have COVID-19 symptoms).
- Fitting rooms must be limited to non-adjacent stalls.
- Line-ups/patrons congregating outside venues managed by the facility; 2 metres physical distancing is required inside and outside and mask/face coverings are also required while waiting in line.
- Limit volume of music to be low enough that a normal conversation is possible.
- Mask/face coverings required, subject to exemptions.

For Malls:

- Active screening is required at all mall entrances in accordance with instructions by the Office of the Chief Medical Officer of Health.
- All interior dining spaces inside a shopping mall, including any tables and seating in food courts are closed.
- Stores within the mall subject to appropriate retail measures.
- A Safety Plan available on request and posted in a conspicuous location – template available at <https://www.ontario.ca/page/develop-your-covid-19-workplace-safety-plan>.



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Measures for Personal Care Services



- No personal care services requiring removal of mask or face covering may be provided.
- Persons who provide personal care services must wear appropriate personal protective equipment (e.g. masks, face shields, etc.).
- Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health.
- Locker rooms, change rooms and showers must be closed except to the extent they provide access to equipment storage, a washroom or to provide first aid.
- Oxygen bars, steam rooms, saunas, bath houses, other adult venues are closed.
- Sensory deprivation pods must be closed unless they are for therapeutic purposes prescribed by or administered by a regulated health professional.
- Require name and contact information for every patron entering the facility.
- Safety Plan available on request and posted in a conspicuous location – template available at <https://www.ontario.ca/page/develop-your-covid-19-workplace-safety-plan>.



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Measures for Casinos, Bingo Halls and Gaming Establishments



- Capacity limit for the venue, where physical distancing can be maintained: 10 people indoors for the facility and 25 people outdoors.
- Table games are prohibited.
- Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health.
- Mask/face coverings required, subject to exemptions.
- Liquor sold or served only between 9 a.m. and 9 p.m., no consumption of liquor permitted between 10 p.m. and 9 a.m.
- Require name and contact information for every member of the public who enters the establishment and records maintained for at least one month.
- Safety Plan available on request and posted in a conspicuous location – template available at <https://www.ontario.ca/page/develop-your-covid-19-workplace-safety-plan>.



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Measures for Performing Arts and Cinemas



- Concert venues, theatre and cinemas are closed, except for:
 - Rehearsal or performing a recorded or broadcasted concert, artistic event, theatrical performance and other performances with restrictions which include;
 - Every performer or other person who provides work for the concert venue, theatre or cinema must maintain a physical distance of 2 m from every other person, with exceptions.
 - No spectators.
 - Singers and players of wind and brass instruments must be separated from spectators by plexiglass or some other impermeable barrier.
- Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health.
- Mask/face coverings required, subject to exemptions.
- Drive-in cinemas permitted to operate, subject to restrictions.
- Drive-in or drive-thru concerts, artistic events, theatrical performances and other performances, subject to restrictions.
- Require name and contact information every persons who enter the cinema and records maintained for at least one month.
- Safety Plan available on request and posted in a conspicuous location – template available at <https://www.ontario.ca/page/develop-your-covid-19-workplace-safety-plan>.

Racing Venues



- Horse racing tracks, car racing tracks and other similar venues are closed to spectators.



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Museums,
Galleries,
Aquariums, Zoos,
Science Centres,
Landmarks,
Historic Sites,
Botanical
Gardens & similar
attractions



- No member of the public may be permitted access to interactive exhibits that would create a high risk of personal contact.
- Lockers must not be provided to the members of the public.
- Any equipment rented or provided to patrons must be cleaned and disinfected between each use.
- Mask/face coverings required, subject to exemptions.

Real Estate
Agencies



- Not permitted to host open house events.
- Showing of property is permitted by appointment only.



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