



## Novel Coronavirus (Covid-19)

### Fact Sheet – Property Tax payments

This fact sheet is intended to answer some of your questions about Council's decision not to charge penalty on May 1st and June 1st.

**Q1: Are property tax payments being deferred?**

**A1:** No, the 2<sup>nd</sup> installment of the interim taxes remains due on April 20<sup>th</sup>; however, penalty will not be applied to any outstanding taxes on May 1<sup>st</sup> and June 1<sup>st</sup>. (penalty waiver for 60 days)

**Q2: Do I need to apply for this?**

**A2:** No. There will not be any penalty charged May 1<sup>st</sup> and June 1<sup>st</sup> to all properties in Brock Township.

**Q3: I've sent in postdated cheques, when will these be deposited?**

**A3:** All postdated cheques on hand will be deposited on the dates specified on the cheque. If you would like to change the date you wish for your cheque to be deposited, you will need to contact the office and speak with someone in Treasury. Alternatively, you can email us [treasury@townshipofbrock.ca](mailto:treasury@townshipofbrock.ca), the details including your roll number; name of property owner; date of the cheque; and revised deposit date. We will make every effort to process your request.

**Q4: What if I pay my taxes through a pre-authorized payment?**

**A4:** Pre-authorized payments plans will be processed on the regular dates previously agreed to unless we receive a request for your payment or plan to be cancelled. This can be done by calling the office or by email, [treasury@townshipofbrock.ca](mailto:treasury@townshipofbrock.ca), well in advance of the withdrawal date.

**Monthly** plan on the 1<sup>st</sup> of each month

**Arrears** plan on the 20<sup>th</sup> of each month

**Due date** plan will be processed on the 20<sup>th</sup> of April.

**Please contact the Treasury department** at least seven business days prior to the withdrawal date. If any preauthorized payment plan is cancelled or altered, the April installment will have to be paid by an alternative method and automatic withdrawals would commence again with the Final installments.

**Q5: I pay my taxes with my mortgage. Are the tax payments I make to my mortgage company deferred?**

**A5:** Penalty deferral is for payments made directly to the Township of Brock. Your mortgage agreement provides your tax payment requirements.

**Q6: Can I still pay my interim taxes in cash?**

A6: Currently the Township of Brock office is closed to the public; cash payments can only be made in person through your financial institution.

**Q7: What if I want to make interim tax payments on the original due dates?**

A7: Anyone who is not affected financially in this Covid-19 Pandemic should continue to pay their property taxes on the due date. The waiver of penalty is designed to help those experiencing financial hardship during this difficult time.

**Q8: How do I make a payment online?**

A8: You can set this up with your bank's online banking website using your property roll number as your account number. Please refer to your bank for more information on how to set it up.

**Q9: How can I find out how much I owe?**

A9: A limited number of staff are still working at the Township of Brock office and are here to answer your calls 705-432-2355. Please be patient as calls may not be returned immediately.

**Q10: I have already paid all interim installments: can I get a refund?**

A10: Interim installments already paid will not be refunded.

**Q11: What if I still can't pay my taxes by the time penalty deferral has stopped?**

A11: Please call the office to make payment arrangements once the Provincial Emergency has been rescinded.

Email: [treasury@townshipofbrock.ca](mailto:treasury@townshipofbrock.ca)