



Durham Connect is a partnership made up of multiple inter-disciplinary agencies mandated under Provincial, Regional, local and community-based organizations, bound by Ontario privacy legislation(s): PHIPA, MFIPPA, and FIPPA.

Our **vision** is to improve community safety and well-being through multi-agency collaboration to address situations of acutely elevated risk and reduce or prevent harm to individuals and families across Durham Region.

Who we are

- Boys and Girls Club of Durham
- Brain Injury Association of Durham
- Brock Community Health Centre
- Canadian Mental Health Association Durham
- Carea Community Health Centre
- Catholic Family Services of Durham
- CHIMO Youth and Family Services
- Chuck-It Removal Services
- City of Oshawa– Fire Prevention
- Community Care Durham
- Community Development Council of Durham
- Community Homelessness Prevention Initiative (CHPI) Community Living Durham
- Community Justice Alternatives
- Community Living Ajax/Pickering/Whitby
- Cornerstone Community Association
- Dnaagdawenmag Binnoojiiyag Child and Family Services
- Durham Children's Aid Society
- Durham Community Legal Clinic
- Durham District School Board
- Durham Family and Cultural Centre
- Durham Mental Health Services
- Durham Region Police Service
- Frontenac Youth Services
- Herizon House
- Home and Community Care Support Services
- Ifarada and Kujenga Centre for Excellence
- John Howard Society of Durham Region
- Kinark Child and Family Services
- Lakeridge Health - Mental Health/Pinewood
- Lake Ridge Community Support Services
- North House
- Ontario Disability Support Program
- Ontario Shores Centre for Mental Health Sciences
- Region of Durham – Income, Employment, Family, Housing and Paramedic Services
- Resources for Exceptional Children and Youth
- Rose of Durham
- The Refuge Youth Outreach Centre
- Victim Services of Durham
- Youth Justice Services



Connecting people to the services they need in a timely manner



Four-Filter Process

In compelling circumstances where the health and safety of an individual is believed to be at risk, personal information may be shared between agencies following the “Four Filter Process”:

Filter 1 - An agency screens a situation of acutely elevated risk and determines it will require a collaborative multi-disciplinary approach beyond the services they can offer to effectively mitigate risk.

Filter 2 - The situation is presented by the agency in a de-identified, anonymous format to relevant agencies. Each agency representative must agree the situation meets the level of acutely elevated risk before moving to Filter 3.

Filter 3 - From the de-identified information, agency representatives decide which agency will lead the intervention at Filter 4, and which agencies will assist.

Filter 4 - The identified agencies will meet privately and disclose a limited amount of personal information necessary to develop an intervention plan. Any information disclosed will be in compliance with Ontario privacy legislation. An intervention plan with customized service will be developed for the purpose of stabilizing the situation.

Written notification will be provided to the individual whose personal information was shared in accordance with Ontario privacy legislation(s) FIPPA s. 41(1)(h), MFIPPA s. 32(h) and PHIPA s.40(1)



For more information, please visit

<https://www.drps.ca/community-safety-and-support/durham-connect/>

Durham Connect provides collaborative mobilization of resources and services in order to mitigate acutely elevated risk and reduce imminent harm from occurring to individuals or families living in Durham Region.

Risk factors may include, but are not limited to;

- Addiction
- Homelessness
- Mental illness
- Trauma
- Victimization
- Gambling
- Physical health
- Elder abuse
- Domestic violence
- Unemployment
- Social environment
- Negative peers