



## Novel Coronavirus (Covid-19) – Update June 2020

### Fact Sheet – Property Tax payments

This fact sheet is intended to answer some of your questions about Council's decision to waive penalty for May 1<sup>st</sup>, June 1<sup>st</sup> and now July 1<sup>st</sup> as well.

**Q1: Are property tax payments being deferred?**

**A1:** The installment of taxes remain due on the prescribed due dates; however, penalty will not be applied to any outstanding taxes on May 1<sup>st</sup>, June 1<sup>st</sup> or July 1<sup>st</sup>. (penalty deferral for 90 days)

**Q2: Do I need to apply for this?**

**A2:** No. There will not be any penalty charged May 1<sup>st</sup>, June 1<sup>st</sup> or July 1<sup>st</sup> to all properties in Brock Township.

**Q3: What if I pay my taxes through a pre-authorized payment?**

**A3:** Pre-authorized payments plans will be processed on the regular dates previously agreed to unless you request for your payment or plan to be cancelled by contacting the office.

**Monthly** plan on the 1<sup>st</sup> of each month

**Arrears** plan on the 20<sup>th</sup> of each month

**Due date** plan will be processed on the 24<sup>th</sup> of July unless you have requested your payment be held, by calling the office and speaking to someone in Treasury at least seven business days prior to the withdrawal date. If this option is chosen, the July installment will have to be paid by an alternative method and automatic withdrawals would commence again with the next installment.

**Q4: I pay my taxes with my mortgage. Are the tax payments I make to my mortgage company deferred?**

**A4:** Penalty deferral is for payments made directly to the Township of Brock. Your mortgage agreement provides your tax payment requirements.

**Q5: Can I still pay my taxes in cash?**

**A5:** Currently the Township of Brock office is closed to the public; cash payments can be made in person through your financial institution.

**Q6: What if I want to make tax payments on the original due dates?**

**A6:** Anyone who is not affected financially in this Covid-19 Pandemic should continue to pay their property taxes on the due date. The waiver of penalty is designed to help those experiencing financial hardship during this difficult time.

**Q7: How do I make a payment online?**

A7: You can set this up with your bank's online banking website using your property roll number as your account number. Please refer to your bank for more information on how to set it up.

**Q8: How can I find out how much I owe?**

A8: Staff are still working at the Township of Brock office and are here to answer your calls 705-432-2355.

Treasury staff can also be reached by email at [taxes@townshipofbrock.ca](mailto:taxes@townshipofbrock.ca).

**Q9: I have already paid all interim installments: can I get a refund?**

A9: Interim installments already paid will not be refunded.

**Q10: What if I still can't pay my taxes by the time penalty deferral has stopped?**

A10: Please call the office to make payment arrangements.